



BLUE OCEAN SYSTEMS

YOUR BUSINESS. AMPLIFIED

Gujarat Narmada Valley Fertilizers Company Limited (GNFC) started fertilizer manufacturing and marketing operations by setting up in 1982, one of the worlds largest single-stream ammonia-urea fertilizer complexes.

GNFC today is one of the leaders in fertilizer industry. The company is engaged in manufacturing and selling fertilizers such as Urea, Ammonium Nitrophosphate and Calcium Ammonium Nitrate under the umbrella NARMADA. GNFC has to its credit one of the largest Ammonia plant, a reference plant in the world of fuel oil based technology along with the world's largest single stream Urea plant.

Blue Ocean Systems at GNFC

Blue Ocean Systems (BOS) has won their first contract of GNFC in India. This is a 2 year engagement to provide it SAP Application support and continuous improvements program. This is an onsite and offsite engagement and involves an extended Solution Manager Implementation program as a part of the engagement.

BOS approach towards Solution Manager helped GNFC eradicate problems of handling Incident and Change Management. Service Desk was implemented to channelize the incident management process. This has constantly helped GNFC to enhance the end user experience and increase satisfaction level among SAP users.

GNFC - BOS Engagement

- 2 Years Application Support for ECC 6.0 with 24X7 SLA for critical issues
- Continuous Improvement
- Performance enhancement
- Workshops and Trainings
- Solution Manager Implementation
- Release Strategy Management

"Blue Oceans Systems was awarded the Application Support contract for GNFC against leading multinationals, due to the interesting approach taken by them. We have taken this decision as we saw the value in their proposal. They have understood our requirements and we look forward to the partnership"

- T H Diwan
(Additional General Manager, ISD)

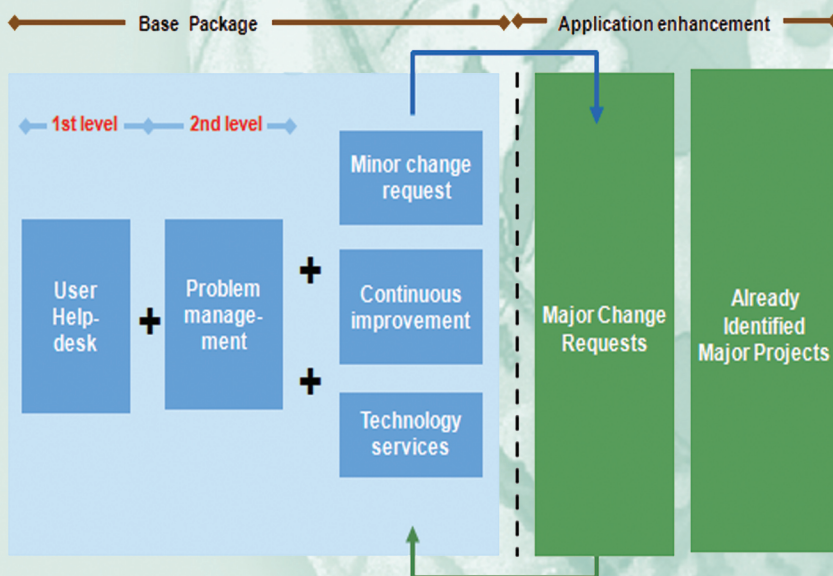
BLUE OCEAN SYSTEMS

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Project Delivery: ON Site / Off Site